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~~Part I. Defining Marketing and the Marketing Process. 1. Marketing: Creating and Capturing Customer Value. 2. Company and Marketing Strategy: Partnering to Build Customer Relationships . Part II. Understanding the Marketplace and Consumers. 3. Analyzing the Marketing Environment. 4. Managing Marketing Information to Gain Customer Insights. 5.~~

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This book offers the most current applied, resourceful and exciting text for the introductory marketing course.

The goal of Principles of Marketing, Fifth Edition, is to introduce people to the fascinating world of modern marketing in an innovative, practical and enjoyable way. Like any good marketer, we're out to create more value for you, our customer. We have perused every page, table, figure, fact and example in an effort to make this the best text from which to learn about and teach marketing.

"The 5th edition of Principles of Marketing makes the road to learning and teaching marketing more effective, easier, and more enjoyable than ever. Its streamlined approach strikes a careful balance between depth of coverage and ease of learning. The 5th edition's brand new learning design--with an integrative Concept Map at the start of each chapter, and insightful author comments throughout--enhances student understanding. When combined with a completely new MyMarketingLab, our online homework study tool, Principles of Marketing ensures that your students will come to class well prepared and leave class with a richer understanding of core marketing concepts, strategies, and practices. We have thoroughly updated the 5th edition of Principles of Marketing to reflect the major trends and forces that marketing must take into account in this era of customer value and relationships."--Publisher's website.

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Rediscover the fundamentals of marketing from the best in the business In Marketing 5.0, the celebrated promoter of the "Four P's of Marketing," Philip Kotler, explains how marketers can use technology to address customers' needs and make a difference in the world. In a new age when marketers are struggling with the digital transformation of business and the changing behavior of customers, this book provides marketers with a way to integrate technological and business model evolution with the dramatic shifts in consumer behavior that have happened in the last decade. Following the pattern presented in his bestselling Marketing X.0 series, Philip Kotler covers the crucial topics necessary to understand modern marketing, including: · Artificial Intelligence for marketing automation · Agile marketing · "Segments of one" marketing · Contextual technology · Facial recognition and voice tech for marketing · The future of Customer Experience (CX) · Transmedia storytelling · The "Whatever-Whenever-Wherever" service delivery · "Everything-As-A-Service" business model · Internet of Things and blockchain for marketing · Virtual and augmented reality marketing · Corporate activism Perfect for traditional and digital marketers, as well as students and teachers of marketing and business, Marketing 5.0 reinvigorates the field of marketing with actionable recommendations and unique insights.

A systematic guide for the planning and implementation of programs designed to bring about social change Social Marketing, Third Edition, is a valuable resource that uses concepts from commercial marketing to influence social action. It provides a solid foundation of fundamental marketing principles and techniques then expands on them to illustrate principles and techniques specific to practitioners and agencies with missions to enhance public health, prevent injuries, protect the environment, and motivate community involvement. New to the Third Edition Features many updated cases and includes current marketing and research highlights Increases focus on international cases and examples Provides updated theory and principles throughout Intended Audience: Recognized as the definitive textbook on Social Marketing for students majoring in public health, public administration, public affairs, environmental studies, and business, this book also serves as an ongoing reference and resource for practitioners. Contributors Alan Andreasen Georgetown University, Foreword Carol Bryant University of South Florida, "VERBO Summer Scorecard" Carol Cone Cone LLC, "Go Red for Women" Robert Denniston Office of National Drug Control Policy, "Above the Influence: A National Youth Anti-Drug Media Campaign" Rob Donovan Curtin University, Western Australia, "Freedom From Fear: Targeting Male Perpetrators of Intimate Partner Violence" Sue Eastgard Youth Suicide Prevention Center, "Youth Suicide Prevention" Jeff French National Social Marketing Centre, "Marketing Social Marketing in England" Gerard Hastings Institute for Social Marketing, University of Stirling, UK, "A Fat Chance Pays Off" Steven Honeyman Population Services International, "Social Franchising of Family Planning Service

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